

**Baltimore City Health
Department Response
(redacted)**

Case # 20-0021-I



Baltimore City Health Department
1001 E. Fayette Street • Baltimore, Maryland 21202
Brandon M. Scott, Mayor
Letitia Dzirasa, M.D., Commissioner of Health

TO: Isabel Mercedes Cumming, Inspector General

FROM: Letitia Dzirasa, M.D., Commissioner of Health

LD

CC:

SUBJECT: OIG Case #20-002-I

DATE: August 13, 2021

This memo is written in response to the findings of the Office of the Inspector General (OIG) Case #20-0200-I that examined several allegations of mismanagement with the BCHD Sexual Health Clinics. Below are agency responses to each investigative finding.

Regarding the allegation of inventory issues in the Sexual Health Clinics, the agency has developed procedures and internal controls to address the issues and has been actively working on improving clinic inventory processes. Written protocols have been developed and implemented as shown in Exhibits 8 and 9. All Sexual Health Clinic supplies have been inventoried so that they can be managed appropriately and to improve procurement and restocking workflows. As noted in your report, the clinics' Pyxis machines are outdated and require a manual count of medication. The agency is actively working to purchase updated Pyxis machines as part of our transition to a new electronic medical record. We anticipate purchasing new machines by the end of fiscal year 2022. Additionally, as noted in your report, the current Pyxis machines are not under camera surveillance. We will work to implement your recommendation to install security cameras to address discrepancies that may arise.